



BMC DSOM Day 2022 Agenda

Pullman Hotel Köln

2. Juni 2022



Agenda - Vormittag

- 09:00 – 10:00 Registrierung und Kaffee, Zeit zum Besuch der Partnerstände und zum Netzwerken
- 10:00 – 10:10 **Begrüßung**
Andreas Bauer, Area Director BMC
- 10:10 – 10:25 **The Strategy and Vision of BMC Helix DSOM**
Margaret Lee, Sen. VP and General Manager Digital Service and Operations Management, BMC
- 10:25 – 11:15 **Service Ops Live in Action**
BMC Solution Engineering Team
- 11:15 – 12:00 **The Importance of a common Platform and Service Models for Service Ops**
Uwe Flagmeyer, Sr. Manager Solution Engineering, BMC
- 12:00 – 13:00 Mittagessen, Zeit zum Besuch der Partnerstände und zum Netzwerken

Agenda - Nachmittag

BMC ITSM User Group Meeting: 13:00 – 16:45 Uhr

- *BMC Helix ITSM Migration: Margaret Lee, Sen. VP and General Manager Digital Service and Operations Management, BMC*
- *BMC Helix ITSM Roadmap: Peter Adams, Sr. Director Product Management, BMC*
- *BMC End User Experience Roadmap: Peter Adams, Sr. Director Product Management, BMC*
- *Helix Virtual Agent Implementierung und Best Practices: Kundenvortrag OIZ Schweiz, vorgestellt von Pascal Junker, ITConcepts*

BMC Operations Management User Group Meeting: 13:00 – 16:30 Uhr

- *BMC Helix Operations Management Roadmap: Björn Heide, Principal Solution Engineer, BMC*
- *BMC Helix Operations Management Migration: BMC*
- *Intelligent Integration (StreamWeaver) – The Engine to drive BMC's AIOps Strategy: Clay Roach, Sr. Director Product Development, BMC*
- *How Machine Learning and AI are driving the Helix AIOps Solution: Erhan Giral, Corporate Architect, BMC*

BMC (Helix) Discovery User Group Meeting: 13:00 – 16:30 Uhr

- *BMC (Helix) Discovery Roadmap: Greg DeaKyne, Lead Product Manager, BMC*
- *Kundenvortrag*
- *Intelligent Integration (StreamWeaver) – The Engine to drive BMC's AIOps Strategy: Clay Roach, Sr. Director Product Development, BMC*
- *Kundenvortrag*

BMC Lösungsportfolio Track (für Interessenten): 13:00 – 16:30 Uhr

- *Supercharged AIOps*
- *Capacity Optimization & Planning in Action*
- *Addressing Global Security Challenges*
- *Stressless Projects with BMC Success Plans*

Ab 16:30 Uhr: Network Reception

Änderungen vorbehalten

Reihenfolge der Vorträge kann sich noch ändern

